

We are on to the next step in our Kaltura to the cloud endeavours.

We have switched to the Cloud. At first glance it looks like we have all our videos.

There may be a few made during the upload that may not be on the new server.

In a week or two a "Catch up" upload of those videos will be done. But feel free to upload any videos that are missing.

Uploading to / Creating videos in "My Media" and linking from there to Moodle should work as it did before the switch. You should see all your videos in your "My Media" but the loading of the videos may take a few moments.

**We've entered the "Re-linking your Moodle linked Kaltura videos" part of the process. This process, as reported by Colleges that have finished this move, can take days.. Until this is completed, Kaltura videos linked in to Moodle may not work. There will be an "access denied" message upper left on the computer screen instead of the video. We are hoping all our pre-planning with K16 Solutions will speed the re-link process.**

**We'll let you know when K16 tells us they are done. We'll post this on the MOODLE Mainpage.**

You can re-upload the necessary videos to your course using the "Kaltura Video Resource" if the video is needed immediately.

Find "Kaltura Video Resource" by clicking on "Add an activity or resource" in your course's content section. ) If the resource was embedded via a text editor use the Kaltura icon in the text editor to re-embed the video. You can then hide or delete the links / embeds that are not working.

**Kaltura Capture will need to be re-directed.** As the software for this is installed on your computer, you will need to direct it to the "cloud." Accomplish this by opening your Kaltura Cloud instance from inside your "My Media" account in Moodle and its "Add New" drop down menu.

This should add the new location to Kaltura Capture. **Other Colleges report that some users had to uninstall Kaltura Capture and re-install it** on their computer for the redirection to take effect.

**As soon as possible after the re-linking software has run, (we will announce that on**

**the Moodle main page) check Kaltura video links in your courses.** If there are links that do not work re-upload the effected video using “Kaltura Video Resource.”

If videos are missing from your “My Media” contact us at [ctl@cnc.bc.ca](mailto:ctl@cnc.bc.ca) .

Thank you for your patience during this process!